

MOCK TEST

Job role Name: Warehouse Supervisor

Time: 81 Minutes

QP Code: LSC/Q2307

NSQF Level: 5

SECTION - A

Theory Assessment

NOS 1 - LSC/N2312

- 1 _____ also called part lists or building lists is the document generated at the design stage (3 marks)
 - a) MRP (Material Requirement Planning)
 - b) (PO) Purchase Order
 - c) MPS (Master Production Schedule)
 - d) BOM (Bill of Materials)

- 2 Which of the following is a major advantage of cycle counting? (4 marks)
 - a) accurate inventory
 - b) dispensing with the annual physical inventory
 - c) the audit activity that accompanies cycle counting
 - d) ABC analysis

- 3 Who should you consult with while deciding deadlines of customer orders? (5 marks)
 - a) Material Handling Operator
 - b) Warehouse Picker
 - c) Data Entry Operator
 - d) Warehouse Packaging Operator

- 4 Which of the following work should be in priority to complete first? (3 marks)
 - a) The pending task of your colleague
 - b) The hardest task in hand
 - c) Upcoming work
 - d) Pending work from previous day

- 5 Which of the following is the first step in planning your work schedule? (4 marks)
 - a) Schedule High-Priority Activities
 - b) Schedule Contingency Time
 - c) Finish your work
 - d) Identify Available Time

- 6 Which of the following is not an advantage of planning your work? (4 marks)
 - a) Planning maximizes uncertainties
 - b) Planning facilitates co-ordination
 - c) Planning improves resource utilization
 - d) Planning provides a guide for action

- 7 How can one make workers understand work objectives more clearly? (4 marks)
 - a) By enquiring them in the middle of work
 - b) Handover necessary information sheet
 - c) By asking them more questions related to work
 - d) By asking them to write work goals on their notebooks

- 8 What will you call meetings conducted when one employee delegates his responsibilities/tasks in hand to another employee? (3 marks)
- a) Shift change meetings
 - b) Handover meetings
 - c) Employee meetings
 - d) Conferences

NOS 2 - LSC/N2313

- 9 How can you ensure safety at workplace? (4 marks)
- a) By conducting regular safety inspections
 - b) By asking employees to handle hazards on their own
 - c) By hiring a quality inspector
 - d) By installing CCTV everywhere in workplace
- 10 Which of the following type of PPE is not used in warehouse operations? (2 marks)
- a) Masks
 - b) Safety goggles
 - c) Hard hats
 - d) High visibility clothing
- 11 Which of the following is a way of enforcing discipline among workers? (2 marks)
- a) Rewards for better performance
 - b) Penalties for indiscipline
 - c) Group discussions
 - d) Giving extra hours for work
- 12 While preparing for the consignment unloading from the truck. Who would you arrange to help you in unloading the boxes? (2 marks)
- a) Client
 - b) Only machines
 - c) Labor
 - d) Office staff
- 13 Where does the trucks or goods vehicles are loaded and unloaded? (2 marks)
- a) Loading dock
 - b) Loading street
 - c) Loading space
 - d) Loading corner
- 14 A warehouse ____ is a rack-free zone usually located in front of the loading docks where goods are placed temporarily on the floor, waiting to be transported to another location (2 marks)
- a) Staging route
 - b) Loading space
 - c) Loading dock
 - d) Staging area
- 15 Which of the following is the first step in solving a problem? (2 marks)
- a) Identify and define the problem
 - b) Evaluate alternative solutions
 - c) Decide on a solution
 - d) Evaluate the outcome
- 16 ____ may be defined as a strategy for the procurement, development, allocation, and utilization of an enterprise's human resources. (5 marks)
- a) Human resource management
 - b) Manpower planning

- c) Induction
- d) Career management

17 Who act as an liaison between different warehousing activities to ensure continuity of warehousing operations? (5 marks)

- a) Material Handling Operator
- b) Warehouse supervisor
- c) Data Entry Operator
- d) Warehouse Packaging Operator

18 Maintenance helps an organization to ensure the health and safety of employees through: (4 marks)

- a) Hazard identification and management
- b) Achieving a competitive position
- c) Increased efficiency and optimized cost
- d) Improved safety at the workplace

NOS 3 - LSC/N2314

19 Which of the following type of errors can happen during binning? (2 marks)

- a) Labelling of bins with correct name
- b) wrong item stored in wrong bin
- c) similar items stored in one bin
- d) similar items stored in multiple bins

20 Who performs the cycle counting of inventory stored? (3 marks)

- a) Data Entry Operator
- b) Warehouse packer
- c) Warehouse binner
- d) Inventory clerk

21 Why is order processing important? (3 marks)

- a) Decides level of consumer satisfaction
- b) Makes it easy to receive orders
- c) Easier to track the grievances of the consumer
- d) Completes the process of physical distribution

22 What is the process of examining a component or piece of equipment using one's naked eye to look for flaws? (3 marks)

- a) Quality inspection
- b) Visual inspection
- c) Vertical inspection
- d) Lateral inspection

23 Cycle counting - (2 marks)

- a) provides a measure of inventory turnover
- b) assumes that all inventory records must be verified with the same frequency
- c) is a process by which inventory records are periodically verified
- d) Cannot be done in an independent demand situation.

24 It is a document sent to your warehouse pickers to fulfill a customer order. (3 marks)

- a) sent list
- b) pick order
- c) pick list
- d) item list

25 Where does goods moved next after the final sign off from staging area? (2 marks)

- a) inbound area
- b) bin area
- c) outbound area
- d) lay off area

26 The purpose of a lock-out/tag-out procedure is to: (2 marks)]

- a) Improve productivity on the job
- b) Secure harmful energy sources to prevent injury
- c) Slow down work so technicians are less stressed
- d) Identify personal items to avoid theft

27 Where will you place wrongly quarantined items? (2 marks)

- a) keep them in quarantine area
- b) Keep them in separate bins to decide later
- c) Keep them aside in a storage area
- d) Store them in inventory

28 Rejected goods in a ____ to determine their disposition, such as scrap, use-as-is, rework, or return to vendor. (3 marks)

- a) red tag space
- b) quarantine location
- c) rejected waste
- d) waste item

29 Which one of the following is not a technique of inventory control? (5 marks)

- a) ABC analysis
- b) FSN analysis
- c) GOLF analysis
- d) FTMN analysis

NOS 4 - LSC/N2315

30 Which of the following is the first step in handling pending tasks? (2 marks)

- a) prepare a list of pending tasks
- b) pick one task start working on it
- c) prioritize pending tasks
- d) pending tasks are better left unattended

31 It is an actual count of the goods in stock. (3 marks)

- a) Cycle count
- b) Inventory count
- c) Physical count
- d) Goods count

32 It is the communication between supervisor and worker even before the work begins. (3 marks)

- a) Job communication
- b) Job management
- c) Job structuring
- d) Job briefing

33 Which of the following is considered a root cause for an accident? (3 marks)

- a) Faulty equipment
- b) Employee fatigue
- c) Inadequate safety procedures
- d) An unsafe behavior

- 34 Personal Protective Equipment is required when - (3 marks)
- a) Employers suffer an injury
 - b) The employees suffer an injury
 - c) An employee asks for it
 - d) Engineering, work practice, and administrative controls do not provide sufficient protection against hazards
- 35 When should safety footwear be inspected? (3 marks)
- a) Every week
 - b) Every 15 days
 - c) Prior to each use
 - d) Every month
- 36 Which of the following is the basic step to ensure health and safety at workplace? (3 marks)
- a) Ensure all tools/equipment are functional
 - b) Ensure all PPE are in good condition
 - c) Ensure cleanliness at workplace
 - d) All of the above
- 37 Whom should you escalate issues related to customer claims? (3 marks)
- a) Warehouse packer
 - b) Warehouse binner
 - c) Warehouse manager
 - d) Data Entry operator
- 38 What should you do when solving a problem is outside your capability? (2 marks)
- a) Spend days to find the solution
 - b) Escalate the issue to manager
 - c) Ask your juniors to solve the issue
 - d) Announce a reward for the person who solves the issue
- 39 Which of these reports involves the checking of equipment to see if it's still in working condition? (2 marks)
- a) Progress report
 - b) Laboratory report
 - c) Inspection report
 - d) Inventory report
- 40 Which of the following should you consider while preparing a document? (3 marks)
- a) Ensure documents have redundancy
 - b) Recording details accurately
 - c) Making document entries in advance
 - d) Prematurely dispose off documents.

SECTION - B

Practical Assessment

NOS 1 - LSC/N2312

- 1 Demonstrate the steps of collecting information lists and relevant documents. 35 marks
- 2 Demonstrate the bill materials 35 marks

NOS 2 - LSC/N2313

- 3 You have been assigned a task to monitor the loading and unloading activity. Demonstrate the steps of performing the activity. 45 Marks
- 4 Demonstrate the steps to supervise docks in warehouse 25 Marks

NOS 3 - LSC/N2314

- 5 You have to verify the outbound activities from the warehouse. Demonstrate the steps of performing the same. 35 marks
- 6 Demonstrate cycle counting 35 marks

NOS 4 - LSC/N2315

- 7 Demonstrate the steps of drafting a daily report. 40 Marks
- 8 How do you maintain safety in a warehouse? 30 Marks